# ANTHONY TRAN

### SOFTWARE ENGINEER



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# PROFESSIONAL EXPERIENCE

**PROFILE** 

# **SENIOR SOFTWARE ENGINEER** PayPal | Omaha, NE | Jul 2019 - Present

Collaborated across teams to build new experiences and enhance products for PayPal Customer Support Operations.

detail, and a strong work ethic to every project.

Driven and adaptable software developer with a passion for continuous learning and professional growth. Skilled in building and enhancing software

applications with a diverse and creative approach. Proficient in designing intuitive user interfaces, writing clean and efficient code across multiple

languages, and collaborating on feature development and implementation to deliver high-quality solutions. Committed to bringing innovation, attention to

- Led development of a case management platform using React, TypeScript, and Node.js, shaping UX and influencing product strategy.
- Drove migration off a licensed platform, saving millions and improving scalability and ownership.
- Automated complaint intake with a bot using Power Automate and datalearning OCR, reducing manual effort and boosting accuracy.
- Mentored interns and junior engineers, fostering best practices and professional growth.
- Designed secure system architectures, partnering with architects on firewall connectivity and API integration.
- Authored technical documentation, improving knowledge sharing and maintainability.
- Led project and PoC demos, aligning stakeholders and influencing technical direction.
- Maintained product health and performance through unit and functional testing, enhanced logging, Lighthouse metrics, and alerting dashboards.

#### **WEB DEVELOPMENT INTERN** Midnight Mechanism | Lincoln, NE | Aug 2018 - Jun 2019

- Developed video web hosting platform using PHP, Laravel, Node, and Angular
- Implemented CRUD functionality on client websites using PHP, Laravel, Node.js, and Angular

### **DEVELOPER** UNL Senior Design: Spreetail | Lincoln, NE | Aug 2018 - May 2019

- Created a camera rig to capture 360-degree photography of objects
- Wrote Python scripts to control the camera rig and turntable
- Developed a user-friendly interface for warehouse employees to interact with the camera rig using React, JavaScript, and ASP.NET

## **WEB DEVELOPMENT INTERN** Molex | Lincoln, NE | Oct 2017 - Aug 2018

- Designed and developed a kiosk application to improve information delivery to employees in Human Resources
  - Redesigned the application portal interface to enhance user experience

# **EDUCATION**

BACHELOR OF SCIENCE, COMPUTER SCIENCE University of Nebraska, Lincoln, NE 2015 - 2019

#### **SKILLS**

#### **STACK**

HTML, CSS, JavaScript, React, TypeScript, Node

### **TOOLS & ENVIRONMENTS**

Visual Studio Code, IntelliJ, DataGrip GitHub, Oracle, SQL Server Management Studio

#### **TESTING & DEBUGGING**

Jest, Cypress, Playwright, Postman

# CI/CD & AUTOMATION

Jenkins, Microsoft Power Automate

#### AI & INNOVATION

Gemini, GPT, Copilot

#### CREATIVE SOFTWARE

Figma, Illustrator, Photoshop, Lightroom